

## Competition Terms and Conditions

### Competition Information Schedule

1.	<b>Competition</b>	<b>SPAR Love Avocado Competition 2025</b>
2.	<b>Duration</b>	<b>From 1st April to 31<sup>st</sup> May 2025</b>
3.	<b>Promoter</b>	<b>SPAR Group Limited</b>
4.	<b>How to Enter</b>	<p style="text-align: center;"><b>4.1 First Entry Mechanic – SPAR Rewards</b></p> <p>4.1.1 Buy any participating product: SPAR freshline Avocado Ripe &amp; Ready 2 or 4 Punnet.</p> <p>4.1.2 Swipe your SPAR Rewards card at the time of purchase.</p> <p>4.1.3 You will be automatically entered into the Grand Prize draw.</p> <p>4.1.4 One winner will be randomly selected to receive a cash prize of R 10,000.</p> <p>4.1.5 The winner will be contacted after the promotional period ends.</p> <p style="text-align: center;"><b>4.2 Second Entry Mechanic – QR Code Scratch &amp; Win</b></p> <p>4.2.1 Buy any participating product: SPAR freshline Avocado Ripe &amp; Ready 2 or 4 Punnet.</p> <p>4.2.2 Scan the QR code on the back of the punnet.</p> <p>4.2.3 Play the Scratch and WIN game.</p> <p>4.2.4 Win a share of R 20,000 in instant cash prizes.</p>
5.	<b>What prizes can be won?</b>	A share of R 20,000 in instant cash prizes to multiple winners and one winner will be randomly selected to receive a cash prize of R 10,000.
6.	<b>How is a winner(s) selected?</b>	Using the back end digital selection program for the Mobi app and the Rewards winners will be selected by the SPAR rewards team.
7.	<b>How will winners know they have won?</b>	<p style="text-align: center;"><b>7.1 First Entry Mechanic – SPAR Rewards</b></p> <p style="text-align: center;">Winner will be called telephonically</p> <p style="text-align: center;"><b>7.2 Second Entry Mechanic – QR Code Scratch &amp; Win</b></p> <p style="text-align: center;">Winner will be contacted via SMS</p>
8.	<b>How are prizes delivered/collected?</b>	<p style="text-align: center;"><b>8.1 First Entry Mechanic – SPAR Rewards –</b></p> <p style="text-align: center;">Winner prize money will be deposited in the winner bank account.</p>

		<b>8.2 Second Entry Mechanic – QR Code Scratch &amp; Win – Winner will receive their prize money via Standard Bank cash send.</b>
9.	<b>How long do winners have to claim their prize?</b>	<p><b>9.1 First Entry Mechanic – SPAR Rewards –</b></p> <p><b>9.2 Second Entry Mechanic – QR Code Scratch &amp; Win – A Standard Bank Cash Send transaction must be claimed within 7 days from the date of sending. If the recipient does not withdraw the funds within this period, the transaction will expire, and the money will be returned to the sender's account. To claim the funds, the recipient needs the 10-digit access code and the 4-digit PIN provided by the sender. They can then withdraw the cash from any Standard Bank ATM.</b></p>
10.	<b>Website where winners name will be published</b>	<b>N/A</b>
11.	<b>What does the Promoter do with my personal information?</b>	<p>"The Promoter processes your personal information in accordance with applicable data protection laws, including the Protection of Personal Information Act (POPIA). For details on how your information is collected, used, and protected, please refer to our Privacy Notice here: <b>[insert link to privacy notice]</b>."</p> <p><b>Make sure to insert the correct link to your organization's privacy notice that complies with POPIA. Let me know if you need help drafting a full privacy statement!</b></p>
12.	<b>Who can participants contact about their rights as a consumer?</b>	<p><b>Participants can contact the National Consumer Commission (NCC) in South Africa for assistance with their rights as consumers. The NCC is responsible for enforcing the Consumer Protection Act and handling consumer complaints.</b></p> <p><b>They can also reach out to Standard Bank's customer service for queries related to their transactions. If they need further assistance, they can contact:</b></p> <ul style="list-style-type: none"> <li><b>National Consumer Commission (NCC):</b> <a href="http://www.thencc.gov.za">www.thencc.gov.za</a></li> <li><b>Standard Bank Customer Support:</b> <a href="http://www.standardbank.co.za">www.standardbank.co.za</a> or visit a branch</li> </ul>

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Participation in the promotional competition constitutes acceptance of the promotional competition rules and participants agree to abide by the competition terms and conditions.

**NB - This schedule must be read together with standard competition terms and conditions/rules which can be found below and/or here [insert link]\***

*\*note delete as applicable if the terms and conditions are shared with the schedule or just made available online.*

## COMPETITION TERMS AND CONDITIONS

1. The Promotor is as described in item 3 of the Competition Information Schedule (**Schedule**)
2. The participant (**Participant**) is a person who complies with the entry requirements of this Competition.
3. The Competition runs for the duration set out in item 2 of the Schedule. Any entries received after the closing date will not be considered.

### 4. **Participation**

To qualify Participants must comply with the entry requirements in item 4 of the Schedule.

### 5. **Prizes**

Participants who:

- 5.1. are eligible to enter in terms of clause 6;
- 5.2. meet the entry requirements in item 4 of the Schedule; and
- 5.3. enter the Competition in accordance with these terms and conditions

stand a chance to win the Prizes

### 6. **Who may enter?**

The Competition is open to all citizens of South Africa (in possession of a valid identification document), who are 18 years of age or over, except for the members, shareholders, directors, employees, partners, agents and consultants (and their respective life partners, business partners and immediate families) of:

- 6.1. the Promoter, the SPAR Guild of Southern Africa NPC and the Build it Guild of Southern Africa NPC; and
- 6.2. the suppliers of the Promoter which supply the Prizes or any products that Participants must purchase to participate in the Competition.

## **7. How to enter**

To enter the Competition the Participant must follow the process(s) set out in item 5 of the Schedule.

## **8. Award and delivery of Prizes**

- 8.1. A winner will be selected in the manner set out in item 6 of the Schedule.
- 8.2. A winner will be contacted in the method set out in item 7 of the Schedule.
- 8.3. Winners must present proof of identity (in the form of a valid Green ID Book or ID Card issued by Home Affairs).
- 8.4. Prizes may not be transferred or exchanged for cash or for any other goods or services.
- 8.5. Failure to claim a Prize or a refusal or inability to comply with the requirements of these terms and conditions within the period in item 9 of the Schedule will disqualify the winner and a new winner will be drawn in their place at the sole discretion of the Promoter.

## **9. Publication of names and images**

- 9.1. The names of the winners will be published on the website listed in the Schedule and on social media once the winners have been validated and verified. The Participant, accordingly, by participating in this Competition, provides their consent to supply their personal information for the aforesaid purposes as contemplated in terms of Protection of Personal Information Act, 2013 (**POPIA**).
- 9.2. The winners' names will also be featured in national press advertisements after the competition has ended and, in this regard, the Participant will be required to sign further documents as may be reasonably requested by the Promoter for the aforesaid purposes prior to any publication. However, the Participant may opt to decline their participation in such advertisements. If the Participant opts to participate in such advertisement, they shall have no claim to any compensation or payment in respect of their name and/or images.
- 9.3. By accepting the Prize, the winners of the Competition agree that the Promoter may use their names and pictures for any future marketing material by the Promoter in print and digital media and in this regard, the winner will be required to sign further

documents as may be reasonably requested by the Promoter for the aforesaid purposes prior to any publication. However, the Participant may opt to decline their participation in such marketing material. If the Participant opts to participate in such marketing material, they shall have no claim to any compensation or payment in respect of their name and/or images.

#### **10. Binding nature of these rules**

- 10.1. By participating or entering this Competition, Participants will be deemed to have accepted and be bound by these rules which will be interpreted and construed in accordance with the laws of the Republic of South Africa. All information relating to this Competition and published on any promotional material will form part of the terms and conditions of entry.
- 10.2. To the fullest extent permitted by law, neither the Promoter, its associated companies, nor any directors, officers or employees of such nor their partners or agents supporting the Competition shall be responsible for any loss, damage or injury whatsoever suffered by any Participant/entrant or winner or their accompanying person(s) (including but not limited to any direct, indirect, consequential, special, punitive or incidental loss or damages) or for any personal injury (whether physical or mental) suffered or sustained by any participant/entrant or winner and/or their accompanying person(s) as a result of or in connection with the Competition or the acceptance, use or application of the Prize.
- 10.3. By accepting the Prize, the winners of the Competition agree that the Promoter may use their names and pictures for any future marketing material by the Promoter in print and digital media and in this regard, the Participant will be required to sign further documents as may be reasonably requested by the Promoter for the aforesaid purposes prior to any publication. However, the Participant is hereby notified that it may opt to decline their participation in such marketing material. If the Participant opts to participate in such marketing material, they shall have no claim to any compensation or payment in respect of their name and/or images.
- 10.4. The Promoter shall not be responsible for any lost, damaged, delayed, incorrect or incomplete entries for any reason whatsoever.
- 10.5. The Promoter is not responsible for entries lost, damaged or delayed as a result of any network, computer or cell phone hardware or software failure of any kind.

- 10.6. The Promoter reserves the right to disqualify any claim if fraud or cheating is suspected, including without limitation, through the manipulation of code or otherwise frequently falsifying data.
- 10.7. The Promoter shall have the right to change or terminate the promotional competition immediately and without notice, if deemed necessary in its opinion and if circumstances arise outside of their control. In the event of such change or termination, all Participants agree to waive any rights that they have in respect of this promotional competition and acknowledge that they will have no recourse against the Promoter or its agents.
- 10.8. If the Prize is not available despite the Promoter's reasonable endeavours to procure the Prize, the Promoter reserves the right to substitute the Prize of equal value.
- 10.9. The Promoter does not make any representation or give any warranties, whether expressly or implicitly as to a Prize, and in particular, without limitation, makes no representations and gives no warranty that the prize, or any aspect thereof, will meet the Participant's requirements, preferences, standards or expectations.
- 10.10. If a dispute arises in relation to the interpretation of the Competition and/or its terms and conditions, the Promoter's decision shall be final and binding, and no correspondence shall be entered into.
- 10.11. If any of the terms and conditions contained herein are found to be invalid, unlawful or unenforceable, such terms will be severable from the remaining terms of these terms and conditions, which will continue to be valid and enforceable.
- 10.12. In your interest, the Promoter has done everything reasonably practicable to comply with all the relevant laws that they are subject to. In terms of POPIA, we comply with industry standards when it comes to the collection, storage and protection of your personal information. Read all about the Act here: <https://popia.co.za/act/>. More information on how the Participants Information will be process can be found at the link in item 11 of the Schedule.
- 10.13. By entering this Competition, Participants agree to receive future marketing material from the brand's on promotion. However, a Participant has the right to unsubscribe from receiving marketing material or request the Promoter to delete their information by contacting the customer care line in item 12 of the Schedule.

10.14. The Promoter will be responsible for only those costs which these terms and conditions expressly state that the Promoter will pay.

10.15. The Promoter shall not be responsible for any lost, damaged, delayed, incorrect or incomplete entries for any reason whatsoever (including, without limitation, as a result of any network, computer or cell phone hardware or software failure of any kind). Proof of sending will not be accepted as proof of receipt. The Promoter shall not be responsible for the failure of any technical element relating to this Promotion that may result in an entry not being successfully submitted.